Documenut Client Configuration and Guidelines

Revision History

<table>
<thead>
<tr>
<th>Version Number</th>
<th>Date Updated</th>
<th>Revision Author</th>
<th>Reviewer(s)/Approvers</th>
<th>Summary of Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>08-July-14</td>
<td>Vijay Thummaipalli</td>
<td></td>
<td>Restructure of the previous document and configuration update for both IE &amp; JRE</td>
</tr>
<tr>
<td>1.1</td>
<td>24-Aug-15</td>
<td>Juliet Sherwood</td>
<td></td>
<td>Updated sections 3.4.2.2 and 3.5</td>
</tr>
<tr>
<td>1.2</td>
<td>17-Nov-15</td>
<td>Juliet Sherwood</td>
<td></td>
<td>Updated versions for IE11 with Webtop 6.7 patch 25</td>
</tr>
<tr>
<td>1.3</td>
<td>23-Nov-16</td>
<td>Caroline Bradshaw</td>
<td></td>
<td>Updated versions for webtop 6.8.1</td>
</tr>
</tbody>
</table>
Contents

1. Supported End User PC requirements for both HTTP (java free) and UCF (java)
   WebTop .................................................................................................................. 3
   1.1 Hardware Requirement ....................................................................................... 3
   1.2 Software Requirement ......................................................................................... 3
   1.3 Firewall Settings: ................................................................................................. 4

2. Browser Environment Configuration ........................................................................ 4
   2.1 Cookies must be enabled in the browser ............................................................... 4
   2.2 Add *.myKBR.com and *.kbr.com to trusted sites .............................................. 4
   2.3 Change Trusted Site Security to Medium Low: ................................................. 4
   2.4 Check Automatic prompting for file downloads is enabled: .............................. 4
   2.5 Pop-up blocker Settings ....................................................................................... 6
   2.6 Uncheck the proxy server option ....................................................................... 6

3. End User PC requirements for UCF and Drag & Drop functionality ...................... 6
   3.1 Installing 1.8.0_91 JRE and Microsoft .NET Framework 4.5.2 ............................ 6
   3.2 Turn off Auto Download .................................................................................... 8
   3.3 Local JRE for Documentum WebTop .................................................................. 9
   3.4 Permissions required on End User PC ............................................................... 9
   3.5 Autovue security settings .................................................................................. 10
   3.6 Other software requirements: ......................................................................... 11
1. Supported End User PC requirements for both HTTP (java free) and UCF (java) WebTop

1.1 Hardware Requirement

1.1.1 2 GB RAM (Minimum)

1.1.2 4 GB RAM (Recommended)

1.2 Software Requirement

1.2.1 Browsers Tested by KBR

1.2.1.1 Internet Explorer 11 (32 bit) For Windows 7

1.2.1.2 Microsoft .NET Framework 4.5.2

1.2.1.3 JRE 1.8 Update 91

1.2.2 Other Browsers Supported by EMC but not tested by KBR

1.2.2.1 Internet Explorer 10 for Windows 7 SP1, Windows 8

1.2.2.2 Internet Explorer 11 for Windows 7 SP1, Windows 8.1 and Windows 10

1.2.2.3 Firefox Extended Support Release 38.3.x for Windows 7 SP, Windows 8, Windows 8.1 and Windows 10

1.2.2.4 Safari 8.0.x for Mac OS 10.10.x and Mac OS 10.11.x

1.2.2.5 Safari 9.0.x for Mac OS 10.10.x and Mac OS 10.11.x
1.3 Firewall Settings:

1.3.1 Open firewall to allow connections to *.mykbr.com and *.kbr.com (if blocked)

1.3.2 Open firewall to allow access to port 443 for SSL

2. Browser Environment Configuration

2.1 Cookies must be enabled in the browser

2.1.1 Launch Internet Explorer

2.1.2 Click on Tools → Internet Options → Privacy Tab → Scroll down to low to enable cookies.

2.2 Add *.myKBR.com and *.kbr.com to trusted sites

2.2.1 Launch Internet Explorer

2.2.2 Click on Tools → Internet Options → Security → Trusted sites → Sites

2.2.3 Uncheck the check box “Require server verification (https :) for all sites in this zone”

2.2.4 In the Add this Web site to the zone box type *.kbr.com and *.myKBR.com and click Add

2.3 Change Trusted Site Security to Medium Low:

2.3.1 Launch Internet Explorer

2.3.2 Click Tools and select Internet Options.

2.3.3 Click the Security tab.

2.3.4 Select Trusted Sites and click Custom Level.

2.3.5 In the ‘Reset To’ list select ‘Medium-low’

2.3.6 Click OK

2.3.7 Re-start Internet Explorer

2.4 Check Automatic prompting for file downloads is enabled:

2.4.1 Launch Internet Explorer.
2.4.2 Click Tools and select Internet Options.

2.4.3 Click the Security tab.

2.4.4 Select Trusted Sites and click Custom Level.

2.4.5 Scroll down to the Downloads section.

2.4.6 Check ‘Prompting for file downloads’ is set to ‘Enable’

2.4.7 Click OK

2.4.8 Re-start Internet Explorer
2.5 Pop-up blocker Settings

2.5.1 Add *.myKBR.com and *.kbr.com to allowed sites for pop-up blocker:

2.5.2 Launch Internet Explorer

2.5.3 Click on Tools → Internet Options → Privacy

2.5.4 Click on settings under Pop-up Blocker and add ‘*.myKBR.com and *.kbr.com to the allowed sites.

2.5.5 Re-start Internet Explorer

2.6 Uncheck the proxy server option

2.6.1 Launch Internet Explorer

2.6.2 Click on Tools → Internet Options → Connections → LAN Settings

2.6.3 Uncheck the proxy server.

Note: Uninstall any third party toolbars e.g. Google, Yahoo

3. End User PC requirements for UCF and Drag & Drop functionality

3.1 Installing 1.8.0_91 JRE and Microsoft .NET Framework 4.5.2

Note: Only install 1.8.0_91 version if not already installed
If user is KBR user then install from Software Center, install the following software in sequence by clicking the software and scrolling right to select INSTALL at the bottom right. Install each one at a time.

1. Microsoft .NET Framework Microsoft .NET Framework 4.5.2
2. Java 2 Runtime Environment 1.8.0_91

If user is external to KBR then follow the below:
3.1.1 Launch the below URL to access the java SE Runtime Environment 8u91

3.1.2 http://www.oracle.com/technetwork/java/javase/downloads/java-archive-javase8-2177648.html#jre-8u91-oth-JPR

3.1.3 Scroll down the page and select ‘Java SE Runtime Environment 8u91’, it will take you to the download section

3.1.4 Select the ‘Accept License Agreement’ and download the jre-8u91-windows-x64.exe and install it

Note: Once you access the above URL, and locate your download, you will be requested to Sign in with your Oracle account, if you do not have one please click on ‘Sign Up’ link to create a free Oracle Web account and sign in with your credentials
3.1.5 Microsoft .NET Framework 4.5.2 can be installed from here:


3.2 Turn off Auto Download

Note: Auto download must be turned off to avoid automatic updates.
3.2.1 Go to Control Panel, search for 'java' and double click icon to open java Control Panel

3.2.2 Go to Advanced Tab and expand ‘JRE Auto-Download’ and select ‘Never Auto-Download’ option as shown below

3.3 Local JRE for Documentum WebTop

3.3.1 WebTop is packaged with JRE 1.8 Update 91

3.3.2 Behavior:

3.3.2.1 If the client user is already having 1.8 Update 91 or above, there should not be any change in the behavior of the WebTop

3.3.2.2 If the client user is having a lesser version than 1.8 Update 91, JRE 1.8 Update 91 will be downloaded and will be used for WebTop based UCF operations. If there is NO JRE installed on the client machine, the private copy will not be downloaded and WebTop throws “UCF Timeout” errors

If the private JRE is downloaded, it doesn’t interfere with any other applications.

3.4 Permissions required on End User PC

Users require Delete permission to the following folders.
3.4.1 Windows 7:

3.4.1.1 For UCF:

3.4.1.2 C:\Users\xxxx\documentum\ucf

3.4.1.3 For Drag & Drop:

3.4.1.4 C:\Windows\Downloadable Program Files

Note: Where xxxx is the UserID

If the user does not have write access to the ucf folder and does not have admin rights on their PC, they should contact their IT department for assistance and during interim can be directed to the javafree version of webtop.

3.5 Autovue security settings

Note: Set this Security setting, if the user sees a dialog box stating “security concern”.

3.5.1 Go to Control Panel and double click ‘java’ icon to open java Control Panel.

3.5.2 Go to Advanced Tab and expand ‘Security’ and then Expand ‘Mixed code security verification’ and select ‘Enable – hide warning and run with protections’ option as shown below.
3.6 Other software requirements:

3.6.1 Other software requirements needed to enable full electronic functionality of Documentum and to protect data are:

3.6.1.1 MS Office

3.6.1.2 Adobe Acrobat

3.6.1.3 Latest version of Symantec Anti-Virus to be kept up to date